

COMCAST Digital Migration

COMCAST has upgraded its' network to deliver TV programming in an all digital format and some Comcast customers will now need the simple Comcast digital adapter on any TV that does not use the traditional cable set top box. If you currently have at least one digital set top cable box in use then two digital adapter kits (DTA) are available from your Comcast Customer Service Facility for additional TVs at no increase in monthly service charge.

The difference between a digital set top box and a digital adapter is rather simple. The DIGITAL ADAPTER provides digital quality signals, but does not allow access to the On-Demand library or On-Screen Channel Guide. The DIGITAL CABLE BOX processes digital quality signals and offers access to the On-Demand service, On-Screen Channel Guide, and approximately 40 commercial free music channels.

Phoenix will make the DTA installations once you procure the kits from Comcast. Depending on the complexity of your network(s), the installation may be complicated. We can be of help with those installations.